



Obligation info prospect about using a car in car sharing

Prefixing that the driver is using a car not in his possess but a rent one we specify few obligations that must be followed by using this service

Definition

Call centre: it's a 24 service that can be contact by phone 848.833000 or pushing the button OPERATORE inside the car.

Driver/ user : who is using the vehicle.

Point 1 Remote control

You can open or close the car by using the remote control whose responsible is the driver.

The User will answer about any damage, abuse or loose of the remote control in all these cases the amend is of € 30.00 as compensation;

In case the driver loose or damage the remote control he/she have to contact the Call centre. Within 24 hours the user have to present the police exposal about the event and send a copy to the Call centre; if this don't happen the company will charge the maximum penalty adding the charge about the remote control substitution that got a prize of € 30,00

Point 2 use the vehicle

Cars have to be used by following the received restrictions and rules:

- Cars must be turned on only by following the described instruction (paper 1), in this way the driver can be recognized that is essential for the use of the vehicle;

- Car must be drive following the driving code and with maximum accuracy;

- Only authorized subjects can drive the car no other people are allowed. In case the driver cannot drive for any kind of impossibility or difficulty he/she have to advise the call centre and follow the given instruction;

- Car can be used only in the national territory, in case the User will drive in the UE countries and in Swiss land he /she has to advice previously the call centre. Each different use must be propose through written description

- Inside the car there is a console useful to recognize the drive, the satellite control of the vehicle, traffic and pollution conditions. The user has to give all the useful and required information in order that this consol will correctly work driver has authorized the company to receive all this info by signing the privacy paper,

Point 3 driver licence

Users must have their driving licence with them while they are using the car, they have to be achieved it since one year and it has to belong to the same category of the vehicle they want to drive .

In case the licence will be confiscated the service will automatically be hanged

Point 4 Giving back the car

The car has to be given back following the disposition of the place and time decided during the reservation, in the same place you have pick it up.

To give back the car in a different place the driver must communicate it previously to the call centre;

in case this wont be communicate/authorized previously the user have to pay an amend which cost is of two hours rent;

In case the user abandon the car on the street in a point different to the picking up one he/she have to pay an amend which cost is of 10 hours rent, this amend do not consider any damage that should be apply it case they occur.

A lateness in giving back the rent car must be communicate to the call centre in case this wont happen an amend of one hour rent cost will be apply to the real cost of the car rent

Point 5 amministrative amend

In case the driver will receive an amend he/she has to tell it immediately specifying the causes giving to the company a copy of it and the concerning payment. All amend will be charge to the driver.

Point 6 – Accident, damage or car break down

The vehicle is covered by an insurance (covering responsibility for accident things and people, fire, robbery and car damage not caused by the driver)

In case of accident or car break down the user has to advice immediately the call centre.

All damages to things and people will be charge to the driver and the company will give an amend, of €300.00, to those that are not covered by the insurance.

In case of heavy damage up to the driver like driving without licence, drunk or under drugs an amend of €500,00 will be apply excepting heavier cases.

Point 7 Case of car robbery

In case of car robbery the user has to advice immediately the call centre and denounce it to the police within 12 hour sending a copy of the report to the company.

If this proceed is not respected all damage about the loose of the vehicle will be up to the driver with a further amend of € 100,00.

In case the insurance company for any reason linked with the robbery causes won't cover the robbery all damage is up to the user.

Point 8 Responsibility

The driver is responsible about all damages created during the use not cover by the car insurance such as undervaluation of the vehicle, the use of substitute vehicle, redrafts od charges to others people.